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phs Group a company registered in England & Wales. Company Registration No. 05384799



> A sustainable partnership – **phs** Group and Bupa



We have exciting news! **phs** Group is the new supplier of your dental waste requirements. And you're in safe hands. As the leading hygiene services provider in the UK, Ireland and Spain, our team of 3,000 expert hygiene technicians provide services to more than 120,000 customers at more than 300,000 locations.



DID YOU KNOW?

Discarded fishing nets account for a shocking 46% of the ocean's plastic pollution.



Welcome to **phs**.
You're in safe hands.

The beginning of a sustainable partnership

phs has always been committed to offering the best available solutions at a cost-effective price.

Our products and services help to save water, cut energy bills, divert waste from landfill and improve air quality. You can even help us clean up plastic pollution from the ocean by choosing one of our floor mats – made from discarded fishing nets which are rescued from the sea. We believe that our partnership will enable you to do right by your people, customers, society, and the planet.

So welcome to **phs**, and we very much look forward to working in partnership with you. If you need further information, please contact our dedicated helpdesk at **Bupa@psh.co.uk** or by calling **02920 809716**.

For matters regarding mobilisation please contact **onboarding@psh.co.uk** or by calling **033 884510**.

For any matters that require escalation please contact your account manager Rose Bristow at **RoseBristow@psh.co.uk** or by calling **T: +443305884784** or **M: 07753977117**.

Here's what you can expect at your premises from the 1st December 2022...



Washroom products

> ECLIPSE™ sanitary disposal

Advanced sanitary disposal technology. Helping our customers dispose of their sanitary waste discreetly and in an environmentally responsible way.

ECLIPSE™ Discreet Auto

The **ECLIPSE™** Discreet Auto offers customers a hygienic, modern and innovative way of disposing of hygiene waste. The no-touch operation minimises the risk of cross-contamination, as users simply wave their hand across the lid for it to open.

The smart design of the **ECLIPSE™** Discreet Auto ensures that the sanitary bin is easily located either side of the WC, below seat level. The range is constructed from a highly durable ABS plastic which helps keep the units looking good no matter how often they're used.

ECLIPSE™ Discreet

The flap is specifically designed to mask the contents of the bin from sight. Foot pedals for hygienic operation, and bins can be located either side of the cubicle. Low profile design, sits below the toilet seat, avoids people contacting the bin.

ECLIPSE™ Xtra

The flap is specifically designed to mask the contents of the bin from sight. Foot pedals for hygienic operation, can be located either side of the cubicle. Low profile design, sits below the toilet seat, avoids people contacting the bin.



ECLIPSE™ Discreet Auto key features:

- NO-TOUCH automatic operation to open lid
- Improved cubicle experience with reliable, quiet operation
- Discreetly sized for storage on either side of the WC
- Privacy tray for easier posting of sanitary waste
- 2 premium colour options available to complement any washroom space: Nickel lid and black base/ black lid and black base

ECLIPSE™ Discreet Auto key features:

- Slim and low profile for a discreet presence in the cubicle
- Antimicrobial material moulded in to the lid creating a hygienic surface
- Cleaned with EnviroSan® germicide to combat 99.99% of bacteria.

ECLIPSE™ Xtra key features :

- More capacity for high footfall areas
- Antimicrobial material moulded in to the lid creating a hygienic surface
- Cleaned with EnviroSan® germicide to combat **99.99% of bacteria**

Product specifications	ECLIPSE™ Discreet & Discreet & Discreet Auto	ECLIPSE™ Xtra
Capacity	11.3 litres	16.5 litres
Dimensions	44cm x 40cm x 14.8cm	46 x 42.5 x 20cm
Thickness	9mm	9mm
Construction	The base is made from Polypropylene; the lid is made from ABS Plastic making it tougher and scratch resistant	

> LifeCycle strategy

phs is committed to doing the right thing for our customers and our environment. Pursuing sustainable approaches to waste disposal such as generating power from waste rather than using landfill sites is part of that commitment. Through our LifeCycle strategy we aim to divert as much as **95% of our customers hygiene waste away from landfill**, by using sustainable waste disposal methods.



WE'RE ALL HUMAN

The amount of waste we are producing as human beings is increasing every year as the population grows and people are living longer. Given this increasing need for the products and services we provide.



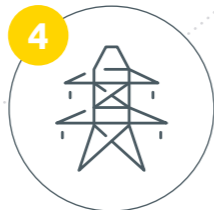
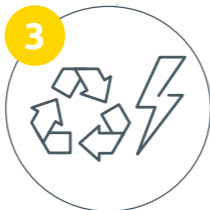
LANDFILL DIVERSION

We collect hygiene waste from businesses and public sector customers, and this waste is then taken to energy recovery sites across the UK.

CONVERSION INTO POWER

Once our customers' waste gets delivered to an ERF facility, the waste is ready to go through the process where the waste is burnt, releasing energy.

The energy passes into a steam path and is used to power a turbine to generate electricity.

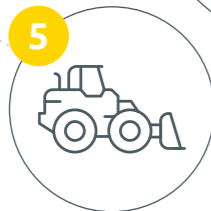


POWER TO THE PEOPLE

The electricity produced by the generator is exported to the National Grid to supply energy to homes, schools, shops, businesses and industries across the country.

WE DON'T STOP THERE

The Incinerator Bottom Ash which is left after the waste is burnt is recycled into the construction industry, used for road building and other construction products.



Through our LifeCycle Strategy we aim to divert as much as **95% of our customers' hygiene waste away from landfill**, by working with energy from waste suppliers across the UK and Ireland



DID YOU KNOW?

It takes up to **300 years** for sanitary products and up to 500 years for a nappy to decompose?

> AIRSCENT BURST

Create an immersive scent experience with a highly effective air freshener that eliminates malodours

The **AIRSCENT BURST** disperses a regular and measured dose of aerosolised fragrance into the air to help maintain freshness. Its compact design and extensive choice of fragrances makes it an ideal system for any environment.

Pleasant and effective fragrancing

The **AIRSCENT BURST** dispenses a regular dose of aerosolised fragrance into the air 24 hours a day. With an exciting choice of fragrances, these light yet powerful scents are designed to invoke a sense of freshness and cleanliness, while removing unwanted odour. The unit is battery operated, and presents an audible warning 'beep' prior to fragrance being released. As standard, fragrance is dispensed every 20 minutes, however the unit can be adjusted by the service technician to dispense fragrance every 10, 20 or 30 minute intervals

Installation

It is recommended that the unit be installed well above head height (above 2.1m) to avoid the aerosolised fragrance coming into contact with passers-by and to reduce the risk of vandalism.

Remove malodours

The **AIRSCENT BURST** uses **AROMAGUARD** malodour counteractant technology, to neutralise and eliminate unwanted odours.

Improved sustainability with our AIRSCENT BURST

The cans for our new range of air freshener fragrances are smaller, which means we have been able to reduce VOC's by over 60%; reduce our packaging and therefore reduce the number of containers needed to transport the goods. This has led to a significant reduction in transport emissions.

In addition, our fragrances are now suitable for locations with a vegan or vegetarian ethos; the manufacture and development of our fragrances does not involve the

Recycling: Wasting no time

We have brought our recycling operation in-house – any product that cannot be reused or refurbished is passed to our Coleshill recycling centre to be broken down, with the components being put individually into various waste and recycling streams for collection.

Available with your choice of scent



PINK GRAPEFRUIT



CLEAR SKY



GREEN LEAF



OCEAN GLACIER



VANILLA



Key features:

- Ideal for use in and out of washroom environments
- Dispenses an aerosolised dose of fragrance
- AROMAGUARD technology neutralises and eliminates unwanted odours
- A wide range of fragrances to choose from
- Fills washrooms with a pleasant fragrance
- Available in white, black, or nickel

Product dimensions

Dimensions	16.5cm x 23.5cm x 9.6cm
Weight	0.86kg
Operation	Battery Operated (4 x AA Alkaline batteries)
Construction	Strong and durable ABS plastic construction
Fragrance dispersal	Every 10, 20, or 30 minutes.
Coverage	Up to 170 m ³

> AIRSCENT ATOM

The **AIRSCENT ATOM** is a highly effective air freshener using the latest technology to gently release pure fragrance molecules into the environment. It utilises advanced Piezo technology to atomise the fragrance oils into tiny molecules that float in the air. It's advanced fragrance oils not only adds fragrance, but also neutralises odours – thereby making it suitable to almost any workplace / washroom.



Key features:

- Highly effective fragrance distribution, creates a long-lasting impression without saturating the area with scent
- Environmentally friendly with no aerosols or propellants, just pure fragrance oil
- Choice of five fragrances for your washroom or workspace
- Contains Odouraze™ odour neutraliser to combat malodours, destroying bad smells, rather than just masking them

Available in five fragrances :

- Floral Breeze
- Morning Dew
- Punchy Orange
- Spa Minerals
- Prestige

> AIROMATIC

Keep your washrooms and workplace smelling fresh and fragrant. Designed to distribute fragrance in larger spaces, the **AIROMATIC** utilises heat technology to create smaller scent particles for longer lasting freshness.

Fragrance large spaces

Traditionally larger spaces can be difficult to fragrance, however the **AIROMATIC** provides a highly effective fragrancing solution ideal for larger spaces up to 1000m³.

The fragrance is delivered via gentle heating of a gel cartridge, which delivers a continuous source of fragrance 24 hours a day. With three programmable fragrance intensity settings, the **AIROMATIC** can be tailored to suit the area. The mains operated unit creates very small particles of essential oil fragrance which are then distributed into the wider area via an internal fan.

With a choice of five fragrances, these light yet powerful scents are designed to invoke a sense of freshness and cleanliness and are ideal for use in both in and out of washroom environments.

Remove malodours

The **AIROMATIC** fragrances incorporate Odouraze™, which is an odour neutraliser. This uses unique malodour control technology and features active ingredients that interact with malodour molecules to destroy bad smells, rather than masking them.



Product specifications

Sizes	18.5cm x 26.4cm 7.7cm
Weight	1.16kg (excl. cartridge)
Operation	Mains operated
Construction	Strong and durable ABS plastic construction
Fragrance	Punchy Orange, Floral Breeze, Morning Dew, Spa Minerals and Prestige

Key features :

- Effectively fragrances spaces of up to 1000m³
- Programmable with 3 settings to ensure a controlled and effective fragrance distribution
- Contains Odouraze™ odour neutraliser to combat malodours
- Utilises non-aerosol, essential oil fragrances

Installation

It is recommended that the unit be installed well above head height (above 2.1m) to avoid the aerosolised fragrance coming into contact with passers-by and to reduce the risk of vandalism.

> Soap dispenser

The 1 ltr dispenser can be used for soap or hand sanitiser, helping to encourage good hand hygiene no matter what the environment.



Product specifications

Dimensions	13.7cm x 22.7cm x 11.7cm
Weight	0.42kg (Push) or 0.66kg (Auto)
Operation	Push: Bar Auto: infra-red, battery operated
Capacity	1 litre (Push) or 0.8 litre (Auto)
Installation	Can be wall or stand mounted

Key features:

- Practical and hygienic
- Alcohol free sanitiser
- Antibacterial soap
- Fully serviced
- Contractual consumables

Practical and hygienic

The 1 ltr dispenser is constructed from strong, sturdy ABS plastic and features a non-clog, non-drip valve. For maximum hygiene, it incorporates SteriTouch antibacterial protection which is proven to reduce the spread of pathogenic germs such as E.coli, MRSA and Salmonella.

Fully serviced

The dispenser is fully serviced, with the service frequency matched to the footfall and usage pattern, so you can be sure that it will be kept topped up and dispensing without any input from your staff.



> AIRSTREAM PURE®

Pure filtered air, hygienically dry hands



Key features:

- Fast dry time of less than 11.4 seconds¹
- HEPA filters remove 99.9% of bacteria and viruses
- 1100w energy efficient motor
- Full width air slot for fast and effective drying action
- Slim, compact and modern design makes it ideal for restricted space areas
- Secure click-on design for easy install and maintenance
- Strong and durable PC ABS plastic cover

Exclusive to **phs**, the **AIRSTREAM PURE®** offers a fast dry time of less than 11.4 seconds¹, and with integral HEPA filters removing 99.9% of bacteria and viruses from the drying air², it provides the ultimate hygienic hand drying facility, ideal for any washroom.

Fast drying

The **AIRSTREAM PURE®** is ideal for busy washrooms ensuring users hands are dried thoroughly and quickly helping to reduce washroom congestion. The dryer features a full width air slot, delivering 48L of air per second, with a directional LED light source that helps to ensure users hands are optimally positioned for fast and effective drying.

The filtered ambient air has a comfortable warmed feeling due to the motor providing a warming effect, raising the expelled air temperature by approximately 17°C during operation.

Hygienically clean, filtered air

The **AIRSTREAM PURE®** contains two High Efficiency Particulate Air (HEPA) filters which remove 99.9% of airborne particulates as small as 0.3 microns from the air that enters the dryer, including viruses, bacteria, mould, pollen, and other allergens. The filters incorporate an antibacterial coating which helps eradicate micro-organisms, ensuring that only hygienically clean air is blown onto users hands.

The outer casing and touchable parts feature an antibacterial additive that prevents the spread of pathogenic germs such as MRSA, E.coli and salmonella. All these factors combine to provide an ultra hygienic level of hand drying, making it ideal for hygiene conscious environments.

> AIRSTREAM VITESSE®

High speed, low energy



The **AIRSTREAM VITESSE®** offers a fast dry time of 11.2 seconds. This high speed, low energy hand dryer is slim, compact and modern, with class leading design, performance and efficiency. Its secure, click-on design ensures easy install and maintenance, allowing the dryer body to be exchanged by a non-electrically qualified person.

Hygienically clean

The outer casing and touchable parts feature antimicrobial protection technology, an additive that prevents the spread of pathogenic germs such as MRSA, E.coli and salmonella. All these factors combine to provide an ultra-hygienic level of hand drying, making it ideal for hygiene conscious environments.



Key features:

- High speed dry time of 11.2 seconds
- Curtain of air scrapes water from your hands
- Secure click-on design for easy install and maintenance
- **phs** connect and back plate can be fitted at first fix, allowing dryer body to be fitted by a non-electrically qualified person at a later date
- Hygienic, as touchable parts contain an antimicrobial additive to reduce build-up of bacteria, germs and viruses
- Slim, compact and modern design makes it ideal for restricted space areas
- Automatic operation, infrared eye looking for movement within 18cm from the base of the dryer
- Strong and durable ABS plastic cover with single LED to communicate the dryer is connected to the power supply.

> AIRSTREAM® WHISPER

Certified quiet, warm in use

The **AIRSTREAM WHISPER** is one of the quietest hand dryers in its class*, making it the perfect solution for offices or locations where a discreet hand drying solution is required.



The hand dryer has attained the Quiet Mark, the international approval award programme associated with the UK Noise Abatement Society charitable foundation. It encourages companies worldwide to prioritise noise reduction within the design of everyday appliances, and find solutions to noise problems.

**Warm Air Dryers.*

Quiet

The **AIRSTREAM WHISPER** is the perfect solution for locations where noise is a concern. For those washrooms situated close to an office or quiet area, noise levels need to be managed and reduced.

The low noise combined with the warm dry adds an extra level of comfort and peace of mind. **AIRSTREAM WHISPER** is cost effective to run, only £0.09 for 150 dries.

Key features:

- Certified QUIET in use – a low noise, low energy, warm air dryer
- Quiet Mark accreditation, tested as one of the quietest in its category
- Warms air even in a cold room environment, raising ambient temperature from 25°C to 37°C during the dry
- Cost effective to run, only £0.09 for 150 dries.
- Secure click-on design for easy install and maintenance
- **phs** connect and back plate can be fitted at first fix, allowing dryer body to be fitted by a non-electrically qualified person at a later date
- Hygienic, as touchable parts contain an antimicrobial additive to reduce build-up of bacteria, germs and viruses
- Slim, compact and modern design makes it ideal for restricted space areas
- Automatic operation, infrared eye looking for movement within 18cm from the base of the dryer
- Strong and durable ABS plastic cover with single LED to communicate the dryer is connected to the power supply.

> Airforce®

Airforce is the market leading low energy dryer. Featuring patent-applied technology which uses a high speed motor to force air flow through eleven nozzles, it provides fast dry times, but using a very low power output of just 1.1kW.



Time & frequency in operation	Uses per day		
	150	300	500
per day	£0.07	£0.15	£0.25
15 secs per year	£27.60	£55.21	£92.01
per day	£0.10	£0.20	£0.34
20 secs per year	£36.80	£73.61	£122.70
per day	£0.13	£0.25	£0.42
25 secs per year	£46.00	£92.01	£153.40

Product specifications	
Electrical rating:	1.1kW / 4.8A / 240V / 50Hz
Standby power rating:	0.2W
Motor speed:	37,000 rpm
Dimensions (mm)	230 x 270 x 156 (WxHxD)
Rating:	IP24
Weight:	3.2kg
Finishes:	White, Polished Chrome, Brushed Chrome, Black

Key features:

- Up to 98% cheaper when compared to the costs associated with paper towels
- SteriTouch® antibacterial protection to help prevent the spread of bacteria, killing 99.99% of germs including MRSA and E.coli
- Very fast dry time
- Automatic 'no touch' operation
- Lightweight - just 3.2kg
- Available in white, polished chrome, brushed chrome & black finishes
- Replaceable, washable air filter reduces fluff and debris entering the motor

> DYSON AIRBLADE™ V

The Dyson Airblade V hand dryer has a slim profile that protrudes just 10 centimetres from the wall.

The Dyson Airblade V hand dryer has a slim profile that protrudes just 10 centimetres from the wall.

It's 60% smaller than the original Dyson Airblade hand dryer and now 35% quieter than its predecessor, but still dries hands in 12 seconds.

Concentrated, not compromised. The Dyson Airblade V hand dryer can be mounted or removed from the wall quickly and easily thanks to its innovative backplate.

The installation design means all Dyson Airblade V hand dryers come with a self service guarantee.



Key features:

- Takes 12 seconds to dry hands completely
- HEPA filters capture 99.9% of bacteria and viruses from the air used to dry hands
- 60% smaller than the original Dyson Airblade hand dryer
- Slim profile that protrudes just 10 centimetres from the wall
- Touch-free operation
- Contains antibacterial additive



> Baby change **vend**

With the demand for baby changing facilities growing and an increased emphasis on hygiene our baby change vends are the ideal quick solution. Designed specifically to include a range of trusted, branded consumables, our nappy vending machines provide convenience and peace of mind for families with babies.



Fully serviced

The baby change vend is a fully serviced unit, with **phs** ensuring that it is always fully stocked without any input from your staff. After every service, you'll receive an immediate automated email confirmation detailing the site and products serviced. We'll provide a time-captured signature, showing exactly when your service was carried out and who acknowledged our visit, so you can be sure you've got a complete service audit trail.

Key features:

- Available in two variations, standard baby change and baby change swim
- Available in either white plastic or a silver metal finish
- Contains up to 6 branded consumables
- Self-contained – no mains wiring

Product specification

Size	36 x 100 x 23cm
Weight	13.5kg
Operation	Battery operated

> Toilet seat **sanitiser**

Hygienic toilet seat surface sanitiser. A dispenser service to ensure there is a clean and hygienic surface.



The nickel collection

Designed to complement any washroom decor, the premium nickel collection features a modern metallic finish, which adds a touch of class to any environment.

Usage

The pump action dispenser displays printed instructions to clarify how to use it. The dispensed fluid can be applied to toilet paper to clean and sanitise the toilet seat.

Environmentally conscious

The dispenser is fully recycled at the end of its life.

Key features:

- Dispenses a sanitising solution to kill 99.99% of bacteria on the toilet seat
- Antimicrobial material moulded in to the dispenser creating a hygienic surface

Technical specifications

Capacity	250ml, approx 1,000 uses
Dimensions	10.6cm x 15.3cm x 8.9cm
Weight	0.4kg
Construction	Made from polypropylene, making it tough and scratch resistant

> Escalation Procedure

Dedicated fist line response

Bupa@phs.co.uk, 02920 809716

1st escalation point

John Hall, Head Office Customer Service Team Leader -

Johnhall@phs.co.uk, +443305884254

2nd escalation point

Rose Bristow, Key Account Manager
(account support, product queries, contractual changes) -

Rosebristow@phs.co.uk, 07753 977117

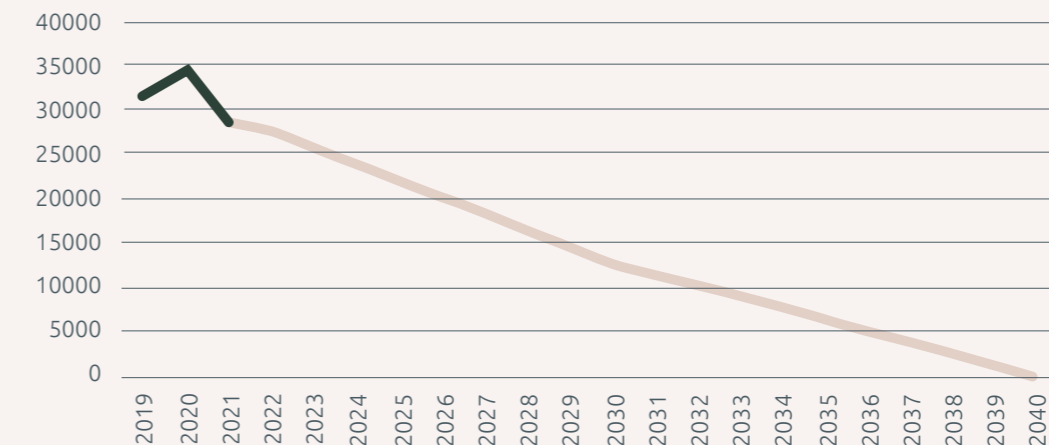
> Net Zero by 2040

We do the right thing by providing sustainable solutions

To continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets. We project that:

NET
ZERO
BY 2040

Carbon Emissions (tCO₂e) - Versus Target



Carbon emissions will decrease over the next five years

A reduction of 42% versus the baseline

Note that the increase in overall tCO₂e between 2019 and 2020 is due to an increase in customer waste disposal volumes, resulting in an increase in Scope 3 emissions. However, **we believe that we direct a higher proportion of our customers' waste to energy recovery plants than our competitors**, hence the overall environmental impact in 2020 is reduced versus 2019 when the waste was being managed elsewhere and a higher portion was being landfilled.

The introduction of electric vehicles to our fleet of ~2000 vehicles has the potential to dramatically reduce our scope 1 emissions, more than 75% of which relate to vehicle fuel. **We launched our first electric vehicles in June 2022**, and we look forward to introducing a growing number of electric vehicles to our commercial fleet over the coming years. We have installed several electrical charging points across our **phs** sites to encourage our employees to make the move to greener transportation.

Locating your completed Hazardous Waste Notes from the phs Portal

1. Register on the portal using your Site Account Number and Postcode - <https://my.phs.co.uk/login/>
2. First screen from Login – Choose Services not My documents as these are visit based reports. **Screen 1**
3. Once into Services the available divisions are presented – In this case Washrooms and Healthcare.

Choose Healthcare to locate completed HWCN

4. A list of visit related documents are presented – click on HWCN to download section E

Will be populated completing the requirement for all sections of the document.

Your Healthcare Contacts

phs Group

Leading hygiene services provider
in the UK, Ireland and Spain



We know that speaking to the right person at the right time is important, so we've created this simple contact sheet to ensure your queries are directed to the right place.

Your dedicated Account Manager is:

Manage your account online

The most convenient way to manage your account with phs is via the Myphs portal. This digital portal is simple to use and accessible 24/7.

Click here
to login to



Once logged in to your account, you can:

- **View your invoices.**
Access credit status and invoices, and make payments online.
- **Access your service**
Track visits, obtain proof of service information, and view any notes.
- **Stay Compliant**
View reports such as hazardous waste consignment notes, to ensure you stay compliant.

Speak to your account manager

If you need to speak about your services or wish to contact our dedicated healthcare customer service team, please contact telephone **02920 809716** or email

For contract amendments or to speak to your account manager please contact:

Speak to your account manager

We are dedicated to providing expert healthcare hygiene support, ensuring your premises are always legally compliant. We offer nationwide serving from local depots, with a fleet of specialist healthcare vehicles to ensure safe collection of your waste. As part of the **phs** LifeCycle Strategy, we are also diverting your offensive waste away from landfill and turning it into renewable energy for the national grid.

Escalating your query

We aim for a quick resolution to all your queries however if you do need to speak to someone to escalate your query, please contact:

For further information please contact us on:

United Kingdom : 029 2080 9098 | productinfo@phs.co.uk | www.phs.co.uk



Screen 1 -

The screenshot shows the MyPHS dashboard. At the top, there is a navigation bar with the MyPHS logo and links for My Audits, My Documents, My Services, FAQs, Queries, and My Profile. Below the navigation bar, there are three action buttons: "Select All", "Pay selected invoices", and "Download selected documents". The main content area features a "Pay balance: £1.20" indicator and a "Filter by unread" section with an "Unread only" checkbox. Below this is a "Filter by document type" section with two categories: "Billing" and "Other". The "Billing" category includes checkboxes for "All Invoices", "Overdue Invoices", "Unpaid Invoices", and "Paid Invoices". The "Other" category includes checkboxes for "Direct debit confirmation letter", "Duty of care note", "Hazardous waste quarterly return", "Hazardous waste declaration form", "Pre-acceptance audit", and "Pre-acceptance certificate". On the right side, there is a list of three "Duty of care note" documents, each with a "Date Issued" and "Account" field, and a "Download" button. Each document card also has an "Unread" indicator in the top right corner.

Screen 2 -

The screenshot shows the "My Services" page. At the top, there is a navigation bar with the MyPHS logo and links for My Audits, My Documents, My Services, FAQs, Queries, and My Profile. Below the navigation bar, there is a section titled "My Services" with a sub-header "Select an address from the list below to view your related products and services." and a search bar. Below the search bar, there are two service cards. The first card is titled "Washroom Hygiene" and includes a description "Click below to see your washroom products & service history" and a "View this service" button. The second card is titled "Floorcare Hygiene" and includes a description "Click below to see your floorcare product & service history" and a "View this service" button. Each card also features a small image related to the service.

Screen 3 -

The screenshot shows the MyPHS dashboard with a dark blue background featuring silhouettes of people. At the top, there is a navigation bar with the MyPHS logo and links for My Audits, My Documents, My Services, FAQs, Queries, and My Profile. Below the navigation bar, there is a "Welcome to MyPHS" section with a message: "Download invoices. Make payments. Set-up a Direct Debit. Raise queries. Track visits. Manage your account, all within MyPHS." Below this, there are three service cards: "My services" (View your products. See past and future visit dates. See services button), "My documents" (You have 14 unread documents available to view. See documents button), and "Account balance: £1.20" (Balance shown based on close of business the previous working day. Pay now and See Invoices buttons). At the bottom, there are two sections: "Use FAQs to get quick answers" (Our FAQs and Help section has lots of useful information to help you answer) and "Creating BOG STANDARD washrooms" (Together with Prostate Cancer UK, we have).