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phs Group a company registered in England & Wales. Company Registration No. 05384799



> A sustainable partnership – **phs** Group and Bupa



Welcome to **phs**.
You're in safe hands.

The beginning of a sustainable partnership

phs has always been committed to offering the best available solutions at a cost-effective price.

Our products and services help to save water, cut energy bills, divert waste from landfill and improve air quality. You can even help us clean up plastic pollution from the ocean by choosing one of our floor mats – made from discarded fishing nets which are rescued from the sea. We believe that our partnership will enable you to do right by your people, customers, society, and the planet.

So welcome to **phs**, and we very much look forward to working in partnership with you. If you need further information, please contact our dedicated helpdesk at **Bupa@phs.co.uk** or by calling **02920 809716**.

For matters regarding mobilisation please contact **onboarding@phs.co.uk** or by calling **033 884510**.

For any matters that require escalation please contact your account manager Rose Bristow at **RoseBristow@phs.co.uk** or by calling **T: +443305884784** or **M: 07753977117**.

Here's what you can expect at your premises from the 1st December 2022...

We have exciting news! **phs** Group is the new supplier of your dental waste requirements. And you're in safe hands. As the leading hygiene services provider in the UK, Ireland and Spain, our team of 3,000 expert hygiene technicians provide services to more than 120,000 customers at more than 300,000 locations.



DID YOU KNOW?

Discarded fishing nets account for a shocking 46% of the ocean's plastic pollution.

Clinical products

> Yellow Waste Stream

Sharps Disposal for Clinical Highly Infectious Waste

EWC Codes: 18 01 01 / 18 01 03 / 18 01 09 / 18 02 01 / 18 02 02 / 18 02 08

Safe and secure sharp waste containers with a tailored waste management service. Safely dispose of all sharps with the sharpsafe clinical waste range. These units are for the disposal of sharps including those contaminated with medicinal products and their residues. Available in a range of sizes, to suit all levels of usage.



Key features:

- Optional needle removal features available for select sizes in this range.
- An extensive range of sizes to suit any healthcare environment.
- Simple **FOUR CLICK** assembly – an audible click confirms the lid and base are assembled easily, correctly and securely.

Benefits:

- The entire range is fully compliant with UN 3291 and ISO 23907-1:2019 standards.
- **phs** will supply you with suitable containers, while providing a tailored disposal service.

> Yellow Waste Stream

Environmental benefits

The sharpsafe range can help you reduce your carbon footprint, as every container is made from a 30% minimum of low carbon footprint recycled plastic.

The flap on the top of these units is also recycled material. Helping to reduce the amount of single use plastic your business uses.

Fully serviced

All waste units from **phs** are provided with a tailored service agreement. This service includes safe disposal of waste and a container exchange. On every service visit, all waste is safely taken away and the in-situ unit is exchanged for a new unit.

Compliant and secure

Sharpsafe units are made from durable material, and are fully compliant with UN 3291 and ISO 23907-1:2019 standards.

Product	Usable Capacity (Litres)	Product Weight (g)	Product Dimensions (mm)			Aperture Dimension (mm)	
			Height	Width	Length	Length	Width
Sharpsafe 0.6 Litre	0.49	110	224	52	108	40	30
Sharpsafe 1 Litre	0.85	126	187	108	90	58	36
Sharpsafe 1.8 Litre	1.45	160	220	124	114	55	55
Sharpsafe 2 Litre (Safety Shield)	1.70	220	177	126	197	110	55
Sharpsafe 2 Litre	1.70	tbc	177	126	197	110	55
Sharpsafe 3 Litre (Safety Shield)	2.21	250	203	126	197	110	55
Sharpsafe 3 Litre	2.21	tbc	203	126	197	110	55
Sharpsafe 4 Litre	3.20	tbc	245	175	175	110	60
Sharpsafe 7 Litre (Safety Shield)	5.78	443	380	175	175	110	60
Sharpsafe 7 Litre	5.78	tbc	380	175	175	110	60
Sharpsafe 13 Litre	10.50	709	353	292	195	210	65
Sharpsafe 24 Litre	18.85	1073	335	230	450	365	95
Sharpsafe 25 Litre XL	21.25	1392	790	310	230	260	165
Sharpsafe 30 Litre	24.07	1244	415	230	450	365	95

> Orange bags

The infectious waste disposal service provided by **phs** helps organisations stay compliant and keep costs down.



We are registered waste carriers, so each time we collect a load, you receive an official note that proves you have disposed of your infectious waste responsibly.

Orange bag waste is disposed of via incineration or alternative technology and yellow bag waste is disposed of via incineration.

Instructions for use:

Place infectious waste contaminated with bodily fluids from patients with known or suspected infection in this orange bag. Waste includes blood contaminated waste, swabs and wound dressings.

Health and safety precautions

Use these waste bags as per the instructions, ensuring bags are sealed and not overfull.

> Blue Waste Stream

Clinisafe Waste Disposal for Medicinal Waste

EWC Codes: 18 01 09

Safe and secure clinical waste containers with a tailored waste management service. Safely dispose of medicinal with the clinisafe clinical waste range. These units are for the disposal of clinical waste in the blue waste stream.



Environmental benefits

The clinisafe range can help you reduce your carbon footprint, as every container is made from a 30% minimum of low carbon footprint recycled plastic.

Fully serviced

All waste units from **phs** are provided with a tailored service agreement. This service includes safe disposal of waste and a container exchange. On every service visit, all waste is safely taken away and the in-situ unit is exchanged for a new unit.

Compliant and secure

Clinisafe units are made from durable material, and are fully compliant with UN 3291 and ISO 23907-1:2019 standards.

Key features:

- Clear lid openings, with porthole or flat lid options available.
- An extensive range of sizes to suit any healthcare environment.
- Simple **FOUR CLICK** assembly – an audible click confirms the lid and base are assembled easily, correctly and securely.

Benefits:

- The entire range is fully compliant with UN 3291 and ISO 23907-1:2019 standards.
- **phs** will supply you with suitable containers, while providing a tailored disposal service.

> Clinisafe® ECO LOC Bins

Disposal of hard clinical waste

ECO LOC Bins provide a Hygienic and efficient way to dispose of hazardous waste. With 30L, 50L, and 60L options available. Safely dispose of medicinal with the clinisafe clinical waste range. These units are for the disposal of clinical waste in the blue waste stream.



Environmental benefits

- The clinisafe range can help you reduce your carbon footprint, as every container is made from a 30% minimum of low carbon footprint recycled plastic.
- The flap on the top of these units is also 100% recyclable. Helping to reduce the amount of single use plastic your business uses.

Key features:

- Self-adhesive labels
- Carry handles
- Stackable base and lids
- Large aperture for safe disposal

Benefits:

- Fully compliant with UN 3291 and ISO 23907-1:2019 standards.
- **phs** will supply you with containers and a tailored disposal service.

> Purple Waste Stream

Clinical Waste Disposal for Cytotoxic and Cytostatic Waste

EWC Codes: 18 01 03 / 18 02 08

Safe and secure clinical waste containers with a tailored waste management service. Safely dispose of Cytotoxic and Cytostatic Waste with the clinisafe clinical waste range. These units are for the disposal of clinical waste in the purple waste stream.



Environmental benefits

The clinisafe range can help you reduce your carbon footprint, as every container is made from a 30% minimum of low carbon footprint recycled plastic.

Fully serviced

All waste units from **phs** are provided with a tailored service agreement. This service includes safe disposal of waste and a container exchange. On every service visit, all waste is safely taken away and the in-situ unit is exchanged for a new unit.

Compliant and secure

Clinisafe units are made from durable material, and are fully compliant with UN 3291 and ISO 23907-1:2019 standards.

Key features:

- Clear lid openings, with porthole or flat lid options available.
- An extensive range of sizes to suit any healthcare environment.
- Simple **FOUR CLICK** assembly – an audible click confirms the lid and base are assembled easily, correctly and securely.

Benefits:

- The entire range is fully compliant with UN 3291 and ISO 23907-1:2019 standards.
- **phs** will supply you with suitable containers, while providing a tailored disposal service.

> Purple Waste Stream

Sharps Disposal for Cytotoxic and Cytostatic Waste

EWC Codes: 18 01 01 / 18 01 03 / 18 01 09 / 18 02 01 / 18 02 02 / 18 02 08

Safe and secure sharp waste containers with a tailored waste management service. Safely dispose of sharps with the sharpsafe clinical waste range. These units are for the disposal of sharps in the purple waste stream, which includes Cytotoxic and Cytostatic Waste.



Environmental benefits

The sharpsafe range can help you reduce your carbon footprint, as every container is made from a 30% minimum of low carbon footprint recycled plastic.

The flap on the top of these units is also recycled material. Helping to reduce the amount of single use plastic your business uses.

Fully serviced

All waste units from **phs** are provided with a tailored service agreement. This service includes safe disposal of waste and a container exchange. On every service visit, all waste is safely taken away and the in-situ unit is exchanged for a new unit.

Compliant and secure

Sharpsafe units are made from durable material, and are fully compliant with UN 3291 and ISO 23907-1:2019 standards.

Key features:

- Optional needle removal features available for select sizes in this range.
- An extensive range of sizes to suit any healthcare environment.
- Simple **FOUR CLICK** assembly – an audible click confirms the lid and base are assembled easily, correctly and securely.

Benefits:

- The entire range is fully compliant with UN 3291 and ISO 23907-1:2019 standards.
- **phs** will supply you with suitable containers, while providing a tailored disposal service.

> Premium metal clinical waste bin



Options

- Silent Closing lid (We fit a special silent closing device at the rear of the bin which enables the lid to close quietly).
- Coloured lid or body: white, black, yellow, orange, Green and Tiger Stripe

Key features:

- Various Sizes (28 ltr, 42 ltr, and 80 ltr).
- Off the wall design.
- Fully galvanised.
- All bins come with 1-year parts and labour guarantee and 10-year anti perforation warranty.
- All bins can be configured as a basic fixed body or it can be configured as removable body and you can add hands free frame to ensure the foot pedal is always used.
- All the metal sack holders are designed and tested to UK government fire retardancy standards.

Volume (ltr)	Height (mm)	Width mm	Depth mm	Weight kg
28	640	210	340	10
42	570	426	375	10.5
80	800	426	375	15



> Swabs and dressings disposal

The swabs and dressings disposal container has been specifically designed for the safe disposal of both clinical and hazardous swabs and dressings waste from a range of environments.

Practical and hygienic

The unit is pedal operated, removing the need for hand contact and reducing the risk of cross infection. Made from strong polypropylene for durability, the units are scuff resistant.

Fully serviced

The unit is provided with a service agreement which is tailored to meet the footfall needs of the site. This incorporates a container exchange so on every visit the in situ unit is exchanged for a clean, sanitised unit.

After every service, you'll receive an immediate automated email confirmation detailing the site and products serviced. We'll provide a time-captured signature, showing exactly when your service was carried out and who acknowledged our visit, so you can be sure you've got a complete service audit trail.

Efficient

The unit is provided with our 24/7 free emergency product service, helping you deal with unforeseen issues or unexpectedly high numbers. We're here 24/7 to take your calls, and will carry out an emergency service on the next working day (working days are Monday- Saturday).

Fully compliant

phs are fully licensed and compliant with all waste management regulations including Duty of Care. A full auditable waste trail is provided, offering peace of mind that your sites' waste is being dealt with safely and with respect for the environment.



Product specifications

Dimensions	34cm x 56.5cm x 43cm
Capacity	45 litres
Construction	Polypropylene

Key features:

- Highly visible yellow unit
- Pedal operated to reduce cross contamination
- Approved to standard UN3291

> Hazardous waste collection

Hygienic and efficient disposal of hazardous waste



Specialist vehicle ensuring the hygienic collection of all hazardous waste.

Key features :

- Eurobins are located externally helping you minimize odour from inside your premises
- National hazardous waste collection service
- Discreet & tailored service scheduled at a time that suits you

Innovation & design

Universal bin key & locks for security to help reduce vandalism and fly tipping.

Construction

Container made from high density polyethylene, providing protection against the combined effect of UV rays and water.

Fully compliant

Fully licensed and compliant with all waste management regulations.

Environmentally conscious

The bin is fully recycled at the end of its life. Each vehicle is fitted with a GPS tracking device to help improve route planning and reduce vehicle emissions.

Eurobin 240L | Bags: 3-5 (guide)

Size	58.5 cm x 73 cm x 106 cm
Weight	15 kg

Eurobin 360L | Bags: 5-8 (guide)

Size	66.5 cm x 88 cm x 101.5 cm
Weight	24 kg

Eurobin 660L | Bags: 8-12 (guide)

Size	135 cm x 77 cm x 120 cm
Weight	36 kg

Eurobin 770L | Bags: 12-20 (guide)

Size	135 cm x 77 cm x 136 cm
Weight	52 kg

Eurobin 1000L | Bags: 8-12 (guide)

Size	140 cm x 109 cm x 133 cm
Weight	90 kg

Locating your completed Hazardous Waste Notes from the phs Portal

1. Register on the portal using your Site Account Number and Postcode - <https://my.phs.co.uk/login/>
2. First screen from Login – Choose Services not My documents as these are visit based reports. **Screen 1**
3. Once into Services the available divisions are presented – In this case Washrooms and Healthcare.

Choose Healthcare to locate completed HWCN

4. A list of visit related documents are presented – click on HWCN to download section E

Will be populated completing the requirement for all sections of the document.

Screen 1 -

The screenshot shows the MyPHS dashboard. At the top, there is a navigation bar with the MyPHS logo and links for My Audits, My Documents, My Services, FAQs, Queries, and My Profile. Below the navigation bar, there are three action buttons: "Select All", "Pay selected invoices", and "Download selected documents". The main content area features a "Pay balance: £1.20" indicator and a "Filter by unread" section with an "Unread only" checkbox. A "Filter by document type" section is also present, with sub-sections for "Billing" and "Other". The "Billing" section includes checkboxes for "All Invoices", "Overdue Invoices", "Unpaid Invoices", and "Paid Invoices". The "Other" section includes checkboxes for "Direct debit confirmation letter", "Duty of care note", "Hazardous waste quarterly return", "Hazardous waste declaration form", "Pre-acceptance audit", and "Pre-acceptance certificate". On the right side, there is a list of three "Duty of care note" documents, each with a "Date Issued" and "Account" field, and a "Download" button. Each document card also has an "Unread" indicator in the top right corner.

Screen 2 -

The screenshot shows the "My Services" page. At the top, there is a navigation bar with the MyPHS logo and links for My Audits, My Documents, My Services, FAQs, Queries, and My Profile. Below the navigation bar, there is a section titled "My Services" with a sub-header "Select an address from the list below to view your related products and services." and a search bar. The main content area features two service cards. The first card is titled "Washroom Hygiene" and includes a description "Click below to see your washroom products & service history" and a "View this service" button. The second card is titled "Floorcare Hygiene" and includes a description "Click below to see your floorcare product & service history" and a "View this service" button. Each card also features a small image related to the service.

Screen 3 -

The screenshot shows the MyPHS dashboard with a welcome message. At the top, there is a navigation bar with the MyPHS logo and links for My Audits, My Documents, My Services, FAQs, Queries, and My Profile. Below the navigation bar, there is a large banner with the text "Welcome to MyPHS" and "Download invoices. Make payments. Set-up a Direct Debit. Raise queries. Track visits. Manage your account, all within MyPHS." Below the banner, there are three main service cards. The first card is titled "My services" and includes a description "View your products. See past and future visit dates." and a "See services" button. The second card is titled "My documents" and includes a description "You have 14 unread documents available to view." and a "See documents" button. The third card is titled "Account balance: £1.20" and includes a description "Balance shown based on close of business the previous working day." and two buttons: "Pay now" and "See Invoices". Below the main service cards, there are two additional sections: "Use FAQs to get quick answers" and "Creating BOG STANDARD washrooms".

Your Healthcare Contacts

phs Group

Leading hygiene services provider
in the UK, Ireland and Spain



We know that speaking to the right person at the right time is important, so we've created this simple contact sheet to ensure your queries are directed to the right place.

Your dedicated Account Manager is:

Manage your account online

The most convenient way to manage your account with phs is via the Myphs portal. This digital portal is simple to use and accessible 24/7.

Click here
to login to



Once logged in to your account, you can:

- **View your invoices.**
Access credit status and invoices, and make payments online.
- **Access your service**
Track visits, obtain proof of service information, and view any notes.
- **Stay Compliant**
View reports such as hazardous waste consignment notes, to ensure you stay compliant.

Speak to your account manager

If you need to speak about your services or wish to contact our dedicated healthcare customer service team, please contact telephone **02920 809716** or email

For contract amendments or to speak to your account manager please contact:

Speak to your account manager

We are dedicated to providing expert healthcare hygiene support, ensuring your premises are always legally compliant. We offer nationwide serving from local depots, with a fleet of specialist healthcare vehicles to ensure safe collection of your waste. As part of the **phs** LifeCycle Strategy, we are also diverting your offensive waste away from landfill and turning it into renewable energy for the national grid.

Escalating your query

We aim for a quick resolution to all your queries however if you do need to speak to someone to escalate your query, please contact:

For further information please contact us on:

United Kingdom : 029 2080 9098 | productinfo@phs.co.uk | www.phs.co.uk

