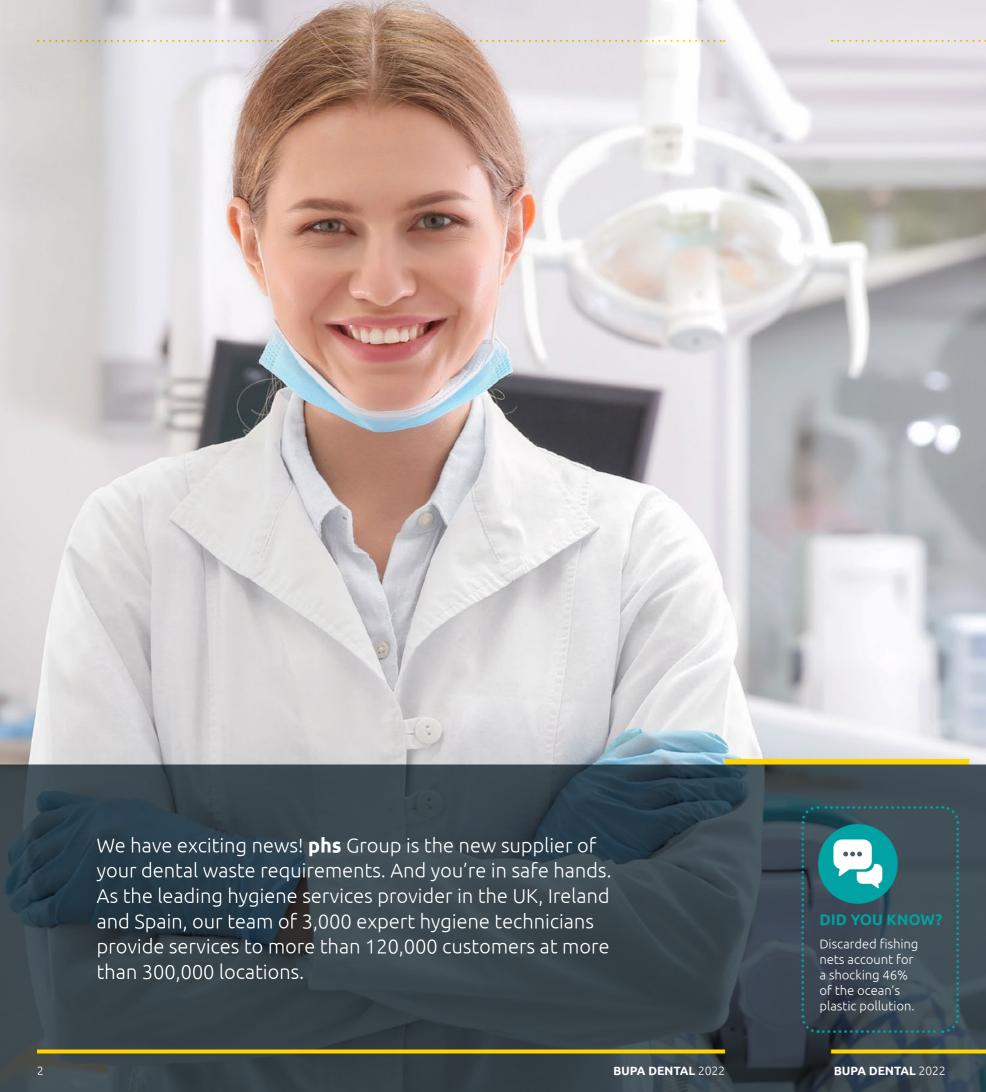




phs Group, Block B, Western Industrial Estate Caerphilly CF83 1XH

029 2080 9915 | keycustomerservice@phs.co.uk | phsgroup.co.uk

phs Group a company registered in England & Wales. Company Registration No. 05384799





Welcome to **phs**. You're in safe hands.

The beginning of a sustainable partnership

phs has always been committed to offering the best available solutions at a cost-effective price.

Our products and services help to save water, cut energy bills, divert waste from landfill and improve air quality. You can even help us clean up plastic pollution from the ocean by choosing one of our floor mats – made from discarded fishing nets which are rescued from the sea. We believe that our partnership will enable you to do right by your people, customers, society, and the planet.

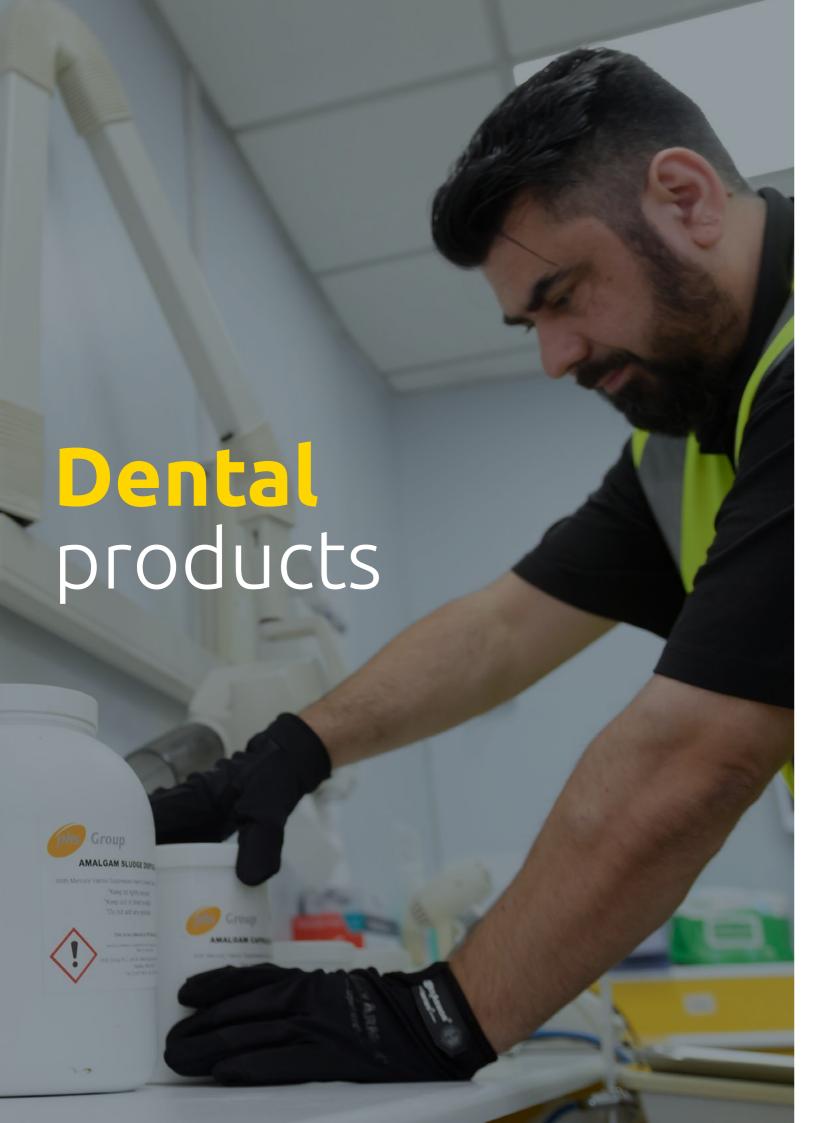
So welcome to **phs**, and we very much look forward to working in partnership with you. If you need further information, please contact our dedicated helpdesk at **Bupa@phs.co.uk** or by calling **02920 809716**.

For matters regarding mobilisation please contact **onboarding@phs.co.uk** or by calling **033 884510**.

For any matters that require escalation please contact your account manager Rose Bristow at **RoseBristow@phs.co.uk** or by calling **T: +443305884784** or **M: 07753977117**.

Here's what you can expect at your premises from the 1st December 2022...

BUPA DENTAL 2022 BUPA DENTAL 2022



>

Amalgam waste

Our range of amalgam waste containers are designed to provide secure storage of dental amalgam waste. The robust design ensures staff and patients are protected from the potentially harmful effects of mercury inhalation.



The amalgam container range ensures the secure storage of dental amalgam waste before disposal. The containers include an integral mercury suppressant to combat the risk of vapour inhalation.

Instructions for use:

Due to the potentially harmful mercury content, amalgam waste should never be thrown away with general waste. Instead, it should be stored safely within the appropriate container until collected by your **phs** representative.

Key features:

- Stores amalgam dental waste safely
- Range of container sizes to suit your waste
- All products include an integral mercury suppressant to combat the risk of vapour inhalation
- Protects staff

Product specification

 Capacity
 650ml

 Size
 105mm x 100mm (dia)

 EWC code
 180110

BUPA DENTAL 2022



Amalgam capsule storage

phs waste management offers a range of robust, sealed containers to allow the secure storage of dental amalgam capsule waste, with an integral mercury suppressant to combat the risk of vapour inhalation.

Product specification		
Capacity	1.8l or 6l	
Size	170mm x 190mm (dia) 260mm x 2000mm (dia)	
EWC code	180110	

Instructions for use:

Simply store used amalgam capsules in this container until ready for collection by your **phs** representative.



Amalgam sludge disposal

Our Amalgam container range ensures the secure storage of dental amalgam waste before disposal.

Our range of Amalgam waste containers are designed to provide secure storage of dental amalgam waste. The robust design ensures staff and patients are protected from the potentially harmful effects of mercury inhalation.

Product information	
Capacity	6L
Size	260mm x 20 0mm (dia)
EWC code	18 0110

Instructions for use:

Simply store used amalgam sludge in this container until ready for collection by your **phs** representative.



Key features:	
Stores amalgam dental waste safely	
Range of container sizes to suit your waste	
All products comply with waste management regulations	
Protects staff and patients from mercury inhalation	

Tooth **box**

The **phs** tooth box is a conveniently sized container to store amalgam filled extractions until disposal. To help protect staff and patients, it has an integral mercury suppressant foam.



Key features:	
Securely stores amalgam filled extractions	
Helps protect staff and patients from mercury inhalation	

Product information			
Capacity	650ml		
Size	105mm x 100mm (dia)		
EWC	18 01 04		

Instructions for use

Simply store used amalgam filled extractions in this container until ready for collection by your **phs** representative.

BUPA DENTAL 2022 BUPA DENTAL 2022



Durr / Cattani separtor cups

As one of the UK's largest suppliers of dental waste disposal and collection services, we have many years of experience dealing with the waste disposal needs of dental practices and dental hospitals.





phs offers a complete service for the disposal of waste from Durr and other leading brand amalgam separator systems, to ensure your compliance with waste management regulations.

We also offer a disposal service for non-Durr systems, please ask your **phs** representative.

Instructions for use:

Users should follow manufacturer's instructions and ensure that they have the correct separator cup for their system.

Product information	
Amalgam separator cup	Small, medium, large
EWC code	18 0110



Precious waste storage

The Precious waste service from **phs** offers dentists the opportunity to receive payment for their precious waste. All payments are in line with current commodity rates, based on highly accurate smelt and assay analysis. The containers are provided free of charge and will be collected alongside other dental waste.



Product specification		
Capacity	350ml	
Size	140mm x 67mm (dia)	
EWC code	18 01 04	

Instructions for use:

Simply store used precious waste such as crowns, bridges, caps and fillings in this container until ready for collection by your **phs** representative.

Product Information:

Care should be taken to avoid prolonged contact with dental waste and the lid of the precious waste container should be kept firmly closed when not in use.

BUPA DENTAL 2022 BUPA DENTAL 2022



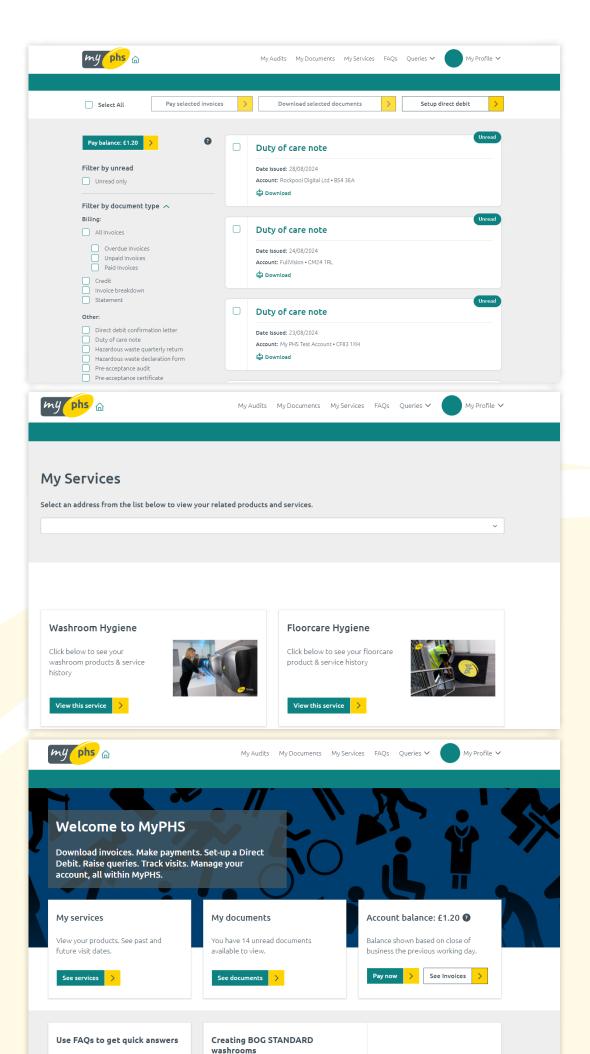
Locating your completed Hazardous Waste Notes from the phs Portal

- Register on the portal using your Site Account Number and Postcode - https://my.phs.co.uk/login/
- First screen from Login Choose Services not My documents as these are visit based reports. Screen 1
- 3. Once into Services the available divisions are presented In this case Washrooms and Healthcare.

Choose Healthcare to locate completed HWCN

4. A list of visit related documents are presented – click on HWCN to download section F

Will be populated completing the requirement for all sections of the document.



Together with Prostate Cancer UK, we have

Screen 2 -

Screen 1 -

Screen 3 -

Our FAQs and Help section has lots of

useful information to help you answer

We know that speaking to the right person at the right time is important, so we've created this simple contact sheet to ensure your queries are directed to the right place.

Your dedicated Account Manager is:

Manage your account online

The most convenient way to manage your account with phs is via the My**phs** portal. This digital portal is simple to use and accessible 24/7.





Once logged in to your account, you can:

- View your invoices.
 - Access credit status and invoices, and make payments online.
- Access your service

Track visits, obtain proof of service information, and view any notes.

Stay Compliant

View reports such as hazardous waste consignment notes, to ensure you stay compliant.

Speak to your account manager

If you need to speak about your services or wish to contact our dedicated healthcare customer service team, please contact telephone **02920 809716 or email**

For contract amendments or to speak to your account manager please contact:

Escalating your query

We aim for a quick resolution to all your queries however if you do need to speak to someone to escalate your query, please contact:

Speak to your account manager

We are dedicated to providing expert healthcare hygiene support, ensuring your premises are always legally compliant.

We offer nationwide serving from local depots, with a fleet of specialist healthcare vehicles to ensure safe collection of your waste.

As part of the **phs** LifeCycle Strategy, we are also diverting your offensive waste away from landfill and turning it into renewable energy for the national grid.

For further information please contact us on:

United Kingdom: 029 2080 9098 | productinfo@phs.co.uk | www.phs.co.uk

